

ESOL Skills for Life

Level 2 – Writing



Past Paper A

Your full name:.....
(BLOCK CAPITALS)

Candidate number:.....

Centre number:.....

Exam date:.....

Time allowed: 110 minutes

- ▶ Write your name, candidate number, centre number and exam date on the front of this exam paper.
- ▶ You must not open this exam paper until instructed to do so.
- ▶ This exam paper has **three** tasks. Complete **all** tasks. You **must** plan for **at least one** task.
- ▶ You may highlight parts of the exam paper with a highlighter pen.
- ▶ Write your answers on the exam paper.
- ▶ Use only blue or black pen for your answers.
- ▶ Do all rough work on the exam paper. Cross through any work you do not want marked.
- ▶ You must not use pencil, erasable pen or correction fluid.
- ▶ You must not use a dictionary in this exam.
- ▶ You must not take this exam paper out of the exam room.

For examiner use only

Examiner initials	Examiner number

Task 1

You have recently been on an excursion to Farnside Castle with Cathy's Country Tours. You want to provide your views on the experience.

Complete the Customer Feedback Form in your own words using the notes provided.

You should use the box below to plan your response.

Write about 200 words.

Trip to Farnside Castle		
Positive Aspects • Interesting castle and beautiful countryside • Cheap price • Children's activities provided • Good communication from tour operator	Negative Aspects • Bus late leaving & smell on the bus • 3 hours travelling in total – no breaks • Rushed, not enough time at castle • No tour guide	Suggestions for future trips • Earlier arrival time & clean bus • Stop at places of interest • Set off earlier and return later • Audio guide

Planning notes

CATHY'S COUNTRY TOURS

Farnside Castle Excursion

Customer Feedback Form

Please provide your feedback on your recent excursion with Cathy's Country Tours.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and extend across the width of the page. There is no text or other markings on the paper.

Turn over page

Please suggest how we can improve our customer experience. Give reasons.

Many thanks for your feedback.

Task 2

You recently travelled by public transport and had an extremely unsatisfactory experience.

Write an email to the transport company.

Write about:

- ▶ the problems you experienced
- ▶ the inconvenience this caused you **and**
- ▶ ask for some compensation.

You should use the box below to plan your response.

Write about 200 words.

Planning notes

Turn over page

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To:

Subject:

A large rectangular writing area with horizontal dotted lines, resembling a notepad page. The area is white with a thin grey border and rounded corners. It contains 25 horizontal dotted lines for writing.

Turn over page

A large rectangular writing area with a light gray border and a dark gray header bar at the top. The writing area is filled with horizontal dotted lines for text entry. At the bottom left of the writing area, there is a small toolbar with three icons: a paper plane, a pencil, and a smiley face.

Task 3

Write a review for a food website of a restaurant you went to recently.

You should use the box below to plan your response.

Write about 250 words.

Planning notes

Turn over page

Review of a restaurant

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There is no text or other markings on the paper.

Turn over page

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