

ESOL Skills for Life – Level 2

Marked learner work

Below is an example of a candidate's responses to the ESOL Skills for Life Level 2 Writing test followed by the marks and rationales from the marker.

All names and personal data have been changed or removed.

Task 1

You are disappointed with the gym facilities in your town. You would like the council to provide some outdoor gym equipment for your local park.

Complete the Council Request Form in your own words using the notes provided.

You should use the box below to plan your response.

Write about 200 words.

<p>Information</p> <ul style="list-style-type: none"> • Similar schemes successful in improving public health • Currently a lack of local exercise facilities 	<p>Benefits</p> <ul style="list-style-type: none"> • Encourage more people to exercise • Fresh air • Different age groups can exercise together
<p>Price and opening hours</p> <ul style="list-style-type: none"> • Free and open all day • Private gym membership £40+ per month • Local gym closes at 5pm at weekends 	<p>Equipment</p> <ul style="list-style-type: none"> • Modern, easy to use with simple instructions • Eco-friendly – some machines can charge electronic devices!

Planning notes

Purpose - install some more outdoor gym equipment in our local park.

Background - lack of local exercise ~~facilities~~ ^{facilities}.

- neighbouring town such as Rochester, which provide a spacious park equipped with gym.

Benefits - more people to exercise.

- cohesiveness.
- improve health by enjoying fresh air.

Price / opening hours - free, open all day.

- community grants.

Equipment - Easy-to-use equipment with simple instructions.

Closing.

**Northbourne Council
Council Facilities Department
Request Form**

Please clearly outline your request giving specific details.

Purpose of Request -

I am requesting the installation of an outdoor gym area with easy-to-use equipment in our local park.

Background Information -

At present, our park offers only playground for children, and there are no suitable facilities ~~for~~ for our adults. ~~to~~ In our residents facebook page, many residents have commented that our neighbouring towns like Rochester and Gillingham provide advanced and modern gym equipments in their parks, which has indicated a big gap in our local provision.

Benefits of the Proposal -

An outdoor gym area with advanced and easy-to-use equipment will be beneficial to our residents. It is definitely helpful to

Please explain the benefits of your request to the community. Give reasons.

~~It will~~ encourage people to do exercises. Other than this, it will help create the sense of belonging to our town which strengthens the cohesiveness of our community. Most importantly, our residents will be very happy to save money for application of gym membership and enjoy free and modern equipment whenever they want. It can improve the quality of our residents' life.

Price & Opening Hours:-

I strongly suggest that the gym area should be free and open all day. For further development or ~~maintenance~~ maintainance, community grants may be a possible source of funding.

Equipment -

I highly recommend installing the modern and easy-to-use equipment with simple ~~ratio~~ instructions in our local park.

Closing - Thank you for your time and patience.

I hope the Council ~~will~~ will consider this proposal

Many thanks for your request.

in the
near
future

Task 2

You have experienced some problems with a product you recently bought online.

Write an email to the online retailer.

Write about:

- ▶ the problems you have experienced
- ▶ the inconvenience this has caused **and**
- ▶ ask for a resolution.

You should use the box below to plan your response.

Write about 200 words.

Planning notes

Intro - product with serial no.
James Groves stainless steel
26 cm saute pan (Serial no. 30002001)

~~Problem~~
Problem. too heavy.
~~Improt - Inapp~~ Not ideal for
daily use.

Inconvenience. harmful to wrist.

Request & closing. refund.

To: customer_feedback@retailer.com

Subject: Order #334455

Dear Customer Service Team,

I am writing to express my concern about the weight of the product I have just received from your courier. It is called James Groves Stainless Steel 26cm Sauté pan (Serial number: 30062001).

On 1st December, I ordered it through Amazon App and received the product on the following day. After unpacking it and cleaning the surface, I found that the Sauté pan was a bit heavier than I expected. I then weighted it, ~~to check its real~~ It is ~~est~~ far beyond my expectation that the sauté pan is up to 3.5kg. Is it sensible for me to carry this ^{heavy} pan on a daily basis? I would have a deep concern about the possible risk on my wrist while using it for daily cooking.

Avoiding predictable risk is reasonable. I would be grateful if you can arrange a refund for me. Meanwhile, I will return the pan to you according to your instruction.

Thank you for your understanding. I look forward to hearing from you shortly.

Yours faithfully,
Jane Smith

Task 3

Write an article for an international student website recommending things to do in your town.

You should use the box below to plan your response.

Write about 250 words.

Planning notes

Title - Short cut to understand
the hidden charm of the U.K.

Intro - history, literature & architect
lovers.
must see

3 ~~the~~ areas are recommended

Rochester Castle - understand the
history of ~~Empire~~
Empire England.
- Souvenir, Ginger Juice

Rochester Cathedral - ~~under the~~ second
oldest church
- ceiling, windows
- A memorial library
for Charles Dickens.

Cheese Room - was mentioned in one
of Dickens's books.
- signature dish

Closing - Spend 10 mins visiting the
detached house where Charles lived.

Town visit recommendations

Rochester - a short cut to the hidden charm of the U.K.

If you are interested in history, literature, architecture or obsessed by war, you must visit Rochester once in your life. Otherwise, you will regret that you may miss a golden chance to understand the beauties of England. For experiencing Rochester's beauties, I would highly recommend visiting three areas as "must-see" spots in your ~~to~~ trip to Rochester.

Firstly, Rochester Castle should be the iconic landmark for grasping a general concept of Rochester. This castle was built for defending the ~~invasion~~ invasion of enemies in the old days. Up to now, it has become an attraction for international tourists. The structure of the ~~castle~~ castle and design can reflect the wisdom of old ~~Eng~~ British. Before your leaving, ~~you can~~ you can consider buying a bottle of Rochester Ginger Beer in the

tourists' information center. "Rochester Ginger" is a very famous local beverage ~~in the produced~~ in Kent.

Secondly, Rochester Cathedral will be another significant spot for sightseeing. This cathedral is the second oldest church in the UK, when ~~sitting~~ looking at the high ceiling and colourful windows, you will appreciate the high standard of the British architecture. Before your departure, you can visit the memorial library for Charles Dickens, where is located at ~~the~~ the ~~the~~ basement of the church. I have tried many times to enter the library, ~~unfortunat~~ unfortunately I have not yet succeeded. You can try whether you have luck and explore the possibility of entering the library.

Thirdly, going to "Cheese Room", a ~~restaurant~~ cafe on High Street in Rochester will be a perfect ending of your trip. This ~~the~~ cafe is

famous for its signature dish - six pieces of different taste of cheese. After ordering this dish, you will taste a wide range of cheese ~~and~~ ~~satisfacti~~ which you feel rich and satisfied. One point to be made - this café was mentioned in one of Dickens's books. When sitting by the fireplace there, you may imagine that Charles Dickens might ~~sit~~ have sat next to you.

Finally, if you are curious about the story of Charles Dickens. You can simply visit his detached house in Eastgate. This house has become the important heritage ~~of~~ of the England.

Rochester is a small town governed by Medway. However, its ~~history and art~~ historical and artistic status are irreplaceable.

Candidate marks and rationale

	Assessment criteria	Mark	Rationale
Plan			
1.1	Plan text for a specific purpose	4	The candidate has produced detailed and highly relevant plans for all three tasks.
Task 1 – Form			
1.1	Produce content which meets the purpose effectively	4	The candidate covered almost all the details from the task notes without heavy reliance on the language used in the notes.
1.2	Use language effectively	4	A wide range of natural lexis appropriate to the genre is used.
2.4	Use grammar correctly	3	There are several examples of complex grammatical structures expected at Level 2. There are occasional errors, but these do not impede understanding.
2.5	Use punctuation correctly	2	Punctuation is limited in range. Only commas, full stops and hyphens are used.
2.6	Spell words accurately	4	Spelling is consistently accurate with effective use of special-interest vocabulary and collocations.
3.1	Complete a form with complex features correctly	4	The form is completed appropriately and all communicative aims are achieved.

Candidate marks and rationale (continued)

	Assessment criteria	Mark	Rationale
Task 2 – Email			
2.1	Produce content which meets the purpose effectively	3	All bullet points in the rubric are addressed. It would have been better if there was a clearer reason for the complaint, eg the weight being heavier than advertised.
2.2	Use language effectively	4	A wide range of sentences are used using appropriate formal register.
2.3	Structure text coherently for purpose	4	The email is structured into logical paragraphs, and sequencers are used to create a clear chronology of events. 'Meanwhile' is used effectively.
2.4	Use grammar correctly	3	Grammar is generally well controlled, and meaning is not impacted by mistakes such as 'according to your instruction'.
2.5	Use punctuation correctly	3	Punctuation is used accurately, including a colon and a question mark, in addition to commas and full stops.
2.6	Spell words accurately	3	There are some errors with word choice, eg 'weighted', and collocations, eg 'beyond my expectation'.

Candidate marks and rationale (continued)

	Assessment criteria	Mark	Rationale
Task 3 – Review or Article			
2.1	Produce content which meets the purpose effectively	4	The candidate has produced a relevant and detailed rationale for recommending Rochester as a place to visit.
2.2	Use language effectively	4	Appropriate register for a review is used consistently.
2.3	Structure text coherently for purpose	3	The text is well-organised, but a limited range of signposting words are used.
2.4	Use grammar correctly	2	The candidate uses a good range of grammar appropriate for Level 2, but some errors impede understanding, eg 'Up to now, it has become an attraction'. Modal verbs are not always used correctly.
2.5	Use punctuation correctly	4	A wide range of punctuation is used effectively.
2.6	Spell words accurately	3	A wide range of collocations are used but with some errors. There are occasional spelling errors, eg 'luch'.