ESOL Skills for Life Level 1 - Writing



Sample Paper 1

Your full name:		
(BLOCK CAPITALS)		
Candidate number:	 	
Centre number:		
Exam date:		

Time allowed: 110 minutes

- Write your name, candidate number, centre number and exam date on the front of this exam paper.
- ▶ You must not open this exam paper until instructed to do so.
- ▶ This exam paper has **three** tasks. Complete **all** tasks.
- You may highlight parts of the exam paper with a highlighter pen.
- Write your answers on the exam paper.
- Use only blue or black pen for your answers.
- Do all rough work on the exam paper. Cross through any work you do not want marked.
- You must not use pencil, erasable pen or correction fluid.
- You must not use a dictionary in this exam.
- You must not take this exam paper out of the exam room.

For examiner use only

Examiner initials	Examiner number

Task	1
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You have had a meal at Gold Star Restaurant.

The restaurant wants to know about your experience and ideas for improvement.

Complete the Customer Feedback Form.

You should use the box below to plan your response.

Write about 150 words.

Planning notes	

GOLD STAR RESTAURANT Customer Feedback Form Describe your recent dining experience at Gold Star Restaurant.

Please provide suggestions of how we can improve our customer experience. Give reasons.			
Many thanks for your feedback.			

Task 2

You bought some new clothes online for a special occasion and received confirmation of your order.

Unfortunately, the clothes are the wrong size, and the special occasion is in two days.

Write an email to the clothing company.

Write about:

- your frustrations with the service
- details of the issues and
- explain why you would like a refund.

You should use the box below to plan your response.

Write about 150 words.

Planning notes

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Task 3

You work for a local tour operator. Write a report about an area of interest explaining the advantages, making suggestions for a successful visit and detailing its suitability for young families.

You should use the box below to plan your response.

Write about 250 words.

Planning notes	

Report on an area of interest
